



Mandatory Policy Statement
Regarding the Provision of Auxiliary Aids and Services
(For Deaf and Hard of Hearing Patients and Companions)

Sign Language (ASL) and oral interpretations, TTYs, and other auxiliary aids and services are available free of charge to people who are deaf or hard of hearing.

For assistance, please contact any HealthSource Saginaw personnel or the office of the ADA Administrator at 989-790-7896.

Patients or companions desiring to communicate with or meet the ADA Administrator may inquire at the switchboard operator desk located at the South entrance of the HealthSource Saginaw Facility.



Locations for posting: The Policy Statement, including the sign language interpreter symbol and the TTY symbol, shall be posted at all of the following locations:

1. All HealthSource Saginaw Admitting Stations;
2. Everywhere a Patient's Bill of Rights is required by law to be posted;
3. The HealthSource Saginaw website.

Nature of Posting: The posting required by this policy should be; (a) Easy to view, (b) Bolded, (c) In 16-point font and (d) In Times New Roman type.